

October 9, 2020

Dear Salem Hills Rehabilitation and Healthcare Center Families, Friends and Residents:

We are happy to notify you that our facility has met all the CMS, CDC and DOH guidelines to begin **limited visitation**. Among other requirements, our facility has entered Phase 3, developed a NY Forward Safety Plan and has been free of any new COVID-19 cases for 14 days.

At this time **outdoor visitation only** will begin Tuesday, October 13, 2020. Visitation will be held Tuesday – Sunday from 10:00 a.m. – 11:30 a.m. and 2pm-4:30pm weather permitting. If you wish to visit your loved one you must call ahead (preferably 24 hours in advance) and appointments will be made through our **Recreation department only**. Please do not call the receptionist or unit as they will not be able to schedule visitation appointments. You may contact our Recreation department at 914-277-3626 ext. 219 to schedule your appointment. Your promptness to your appointment is most important; tardiness may result in your visit having to be rescheduled. Please also keep in mind visitations may have to be rescheduled due to poor weather conditions and other unforeseen circumstances.

Upon arriving at the facility, please remain in your car and call the recreation department to notify us of your arrival. This will enable us to ensure all proper protocols are in place for your visit with your loved one.

Attached is a **VISITORS Expectation Fact Sheet** for your reference, along with information on how to properly wear a face mask. Please review both prior to your visit at our facility.

In order to remain in compliance with State and Federal guidelines it is absolutely necessary that **ALL VISITORS** follow the guidelines set forth. If any Visitor fails to adhere to these guidelines, he/she/they will be prohibited from visiting for the duration of the COVID-19 State declared public emergency.

**All visitors must present a verified negative COVID-19 test result within the last week (7 days). Failure to provide test will result in cancellation of your visit.** When you participate in our COVID-19 screening, you will undergo a temperature check, answer questions for signs and symptoms of COVID-19 and any other related topics with regards to potential exposure from State to State and/or International Travel designated under the commissioner's travel advisory. Visitation is limited to two (2) visitors per resident at a time and visits will strictly be limited to 30 minutes. Please be considerate and understand that many families are looking forward to visiting loved ones and we will have a limited number of slots. We will try to be fair and give every family an opportunity. Visits will be scheduled on the hour to ensure proper disinfection between visits. Visitors and resident **MUST** wear a face mask/covering (must cover both nose & mouth at all times) on facility grounds and must maintain social distancing during your visit.

Additionally, please be aware that a staff member is required to monitor the visitation process. Please refrain from directly handing any items to your loved ones. Unfortunately, no food or beverages are permitted at this time during your limited visitation. Additionally, there is no smoking permitted as face masks must remain in place. We also ask that you continue to drop off any personal items to the reception area located at the front entrance of the building.

As a reminder, it is important to note that the State Department can halt our visitations at the nursing home at any time due to community and/or facility infection spread. This is why it's so important that we work together as a team to comply with all requirements and guidelines listed to ensure the safety and well-being of all our residents and their family members.

Information within this letter can be shared with other family members or friends who plan to visit our facility.

For additional information or questions, please feel free to contact myself or our social workers. The facility will also update you with any changes in visitation times and dates.

Thank you for your understanding and patience during this time.

Sincerely,

Rosa Fanelli, LNHA  
Administrator  
Salem Hills Rehabilitation and Healthcare Center